

REPORT BY HEREFORD HOSPITALS NHS TRUST ON THE 2008/9 ANNUAL HEALTH CHECK

Standards for Better Health Annual Health Check Performance Ratings 08/09

The Annual Health Check Performance Ratings 08/09 have been published. The Trust received a rating of **'good'** for quality of services and **'fair'** for use of resources.

Meeting Core Standards

The Trust received a rating of **'fully met'** on Core Standards.

Existing Commitments

The Trust received a rating of **'almost met'** on Existing Commitments, with 6 indicators met and 2 indicators not met.

The 2 indicators not met were;

- Delayed transfers of care – failed

The Trust is actively tackling this issue on two fronts:

- (i) Daily reporting to the Primary Care Trust Provider Arm is now taking place on the patients ready to leave the county Hospital and on bed availability;
- (ii) A major project has been running since July 2009 to integrate the delivery of health and social care services across the County (under the direction of a Transition Board). One of the project workstreams is explicitly looking at improvements that can be made to unscheduled care and one of the aims is to reduced delayed discharges.

- **Data quality on ethnic group – under achieved.**

Action is in place to improve recording of ethnicity of patients on attendance at hospital.

National Priorities

The Trust received a rating of **'excellent'** on National Priorities, with 11 indicators met and 2 indicators not met.

The 2 indicators not met were;

- Stroke care – under achieved.

The Health Community Stroke Pathway is being reviewed by a specialist group including the Hereford Hospitals Trust and the PCT Commissioner. Changes have already been made to improve the length of time patients stay on a specialist ward during their admission. Additional resource requirements are being presented to the Trust Board in November.

- Maternity HES: data quality indicator – under achieved.

Work is currently being undertaken to understand all the data requirements for maternity services including community midwifery.

Standards for Better Health 2009/10

Mid Year Core Standards Declaration

Due to the introduction of the new Registration Requirements Trusts have been asked to complete a mid year declaration for core standards 09/10

The final declaration will be presented to the Trust Board on 30th November 2009 for final approval prior to submitting to the Care Quality Commission (CQC).

Registration Requirements

From April 2010 all health and adult social care providers will be required by law to register with the CQC if they provide 'regulated activities'. To register with the CQC, all health and adult social care providers must show they are meeting the new regulations – essential standards of quality and safety – across all of the registered activities they provide.

It is hoped that the new regulations – essential standards of quality and safety – will be published in early December 2009 in preparation for registering in late January 2010.